

Staple your receipt here

Must be included



Delivery Survey
Updated 12/12/07

**Complete our delivery survey for a chance to win
A \$25.00 Jake's Gift Card**

YOUR INFORMATION WILL REMAIN CONFIDENTIAL!

Name _____ **VERY IMPORTANT:** Day of Delivery _____
Company _____ Date of Delivery _____
Address _____ Time of Delivery _____
_____ From which location? _____
Phone _____

Would you like to become a member of our email club? (circle) Already a member Yes No

Email address _____

Please circle

1.	When our driver arrived, were you greeted in a friendly manor? If no, please explain.		
2.	Please describe the driver.		
3.	Was your order delivered on time? If not, please explain.	Yes	No
4.	Did the driver apologize for late?	Yes	No
5.	Did the driver say thank you?	Yes	No

Did you fax your order? Please comment on the form:

Continue on other side

FOOD QUALITY Please circle one (**10 being GREAT & 1 being the WORST**).

1. **How would you rate the quality:** List each item.

Item	Rating										Comments
For example: Cheeseburger	1	2	3	4	5	6	7	8	9	10	Good quality, fresh, prepared properly.
	1	2	3	4	5	6	7	8	9	10	
	1	2	3	4	5	6	7	8	9	10	
	1	2	3	4	5	6	7	8	9	10	
	1	2	3	4	5	6	7	8	9	10	
	1	2	3	4	5	6	7	8	9	10	
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	1	2	3	4	5	6	7	8	9	10	
	1	2	3	4	5	6	7	8	9	10	

2. **Was your order correct?** _____ if no, please describe in detail

3. **On a scale of 1 out of 10 (again 10 being great and 1 being worst), how was your overall experience?** _____
 Why did you score this way? _____

Please write us a brief summary of your overall experience? _____

- How did you hear Jake's was delivering? _____
- What is your favorite radio station? _____ When do you listen to the radio? _____
- What are your favorite newspapers? _____ Favorite section? _____
- What is your favorite cable channel? _____

Only Corporate will have access to your personal information. May we contact you to discuss your evaluation? _____
Mail form to Jake's Hamburgers, 9 Liberty Plaza, Newark DE 19711 attn Delivery Survey
 One winner per week will be selected at random.